

**NEWSFLASH #10**

**March 2014**

**ADVOCACY: SUPPORTING PTD MEMBERS & SCM LEADERS  
AS THE AGENTS OF CHANGE**

One of PtD's major goals is to raise the awareness that supply chain management (SCM) is a key strategic function of health systems. PtD members and supply chain leaders need to be active advocates and agents of change. Each of us must keep HR for SCM on the agenda if international and country based change in this area is to take place.



At the PtD Secretariat we engage with the Global Fund, World Bank, GAVI, UN Commission on Life Saving Commodities, and other international initiatives to advocate for the professionalization and a systematic approach to HR for health SCM.

For health outcomes to be met at the country level, government decision makers need to be aware of the importance of health supply chains, and SCM leaders must understand what needs to be done in the country context: the activities that need to be undertaken and the financial commitment required. In-country PtD Members and health SCM leaders need to advocate for change in national contexts. To help you PtD has four tools that will aid you in your advocacy efforts (<http://www.peoplethatdeliver.org/content/advocacy-toolkit>):

1. **WHY human resources in supply chain management are important & HOW can they be strengthened?**  
A two-page brief that outlines the key messages describing the importance of HR for SCM and how country based change can take place.
2. **WHO is PtD and how does it operate?**  
A two-page brief that describes who PtD is, its focus and activity.
3. **HR for SCM advocacy slide presentation**  
A PowerPoint slide set that you can use to develop your own presentations advocating for country based change.
4. **Advocacy videos**  
Links to a variety of available videos supporting the importance of health supply chains, how medicine availability improves health outcomes, and the need to focus on human resources.

Please contact the PtD Secretariat if you would like to further discuss your own advocacy efforts.

## PTD FOCUS COUNTRY UPDATES

### Burkina Faso



- Government is now deploying new health logistician cadres in 17 districts, following policy change and new logistics and health supply chain masters degree.
- Assessment is underway to determine the impact.

PtD Focal Point, Arsene Ouédraogo, [ouedraogoar@who.int](mailto:ouedraogoar@who.int)

### Dominican Republic



- Government based health logistics and supply chain diploma is established and supervisors are implementing new performance systems following recent training.
- PtD Executive Manager visit in May 2014

PtD Focal Point, Sonia Brito-Anderson, [sanderson@intrahealth.org](mailto:sanderson@intrahealth.org)

### Ethiopia



- Government recently announced HR for SCM working group engaging all SCM partners.
- University of Addis, pharmacy school has obtained funding from UNFPA to assess the need for, and develop a one year flexible post graduate health logistics and supply chain degree.

PtD Focal Points, Woinshet Nigatu, [wnigatu@et.jsi.com](mailto:wnigatu@et.jsi.com), and Daniel Tadesse, [dtadesse@et.pfscm.org](mailto:dtadesse@et.pfscm.org)

### Indonesia



- A national working party focusing on SCM cadre competency and national education review has been recently established.
- 'PtD Indonesia' has been formed, bringing together provincial SC managers and linking them through the 'Knowledge Gateway' web platform.

PtD Focal Point, Russ Vogel, [russjsi2009@gmail.com](mailto:russjsi2009@gmail.com)

### Namibia



- Application of the PtD Health Supply Chain Competency Compendium was recently undertaken with competency frameworks for pharmacists, pharmacy assistant and clerks established. Follow up activities reviewing roles, education and workload are planned.

PtD Focal Point, Tonata Ngulu [tngulu@cms-namibia.com.na](mailto:tngulu@cms-namibia.com.na)

### CONTACT

## INTRODUCING THE PTD WORKING GROUP LEADS

The PtD working groups are where the main activities of PtD are conducted. These activities are outlined in the **Operational Plan** and the working groups receive assistance and co-ordination from the PtD Secretariat. After recent elections we are pleased to rely on the following leads for the next two year term.

### Advocacy and Knowledge Management Working Group Lead



Chris Wright has been working in international development for over 20 years and has been with John Snow, Inc. (JSI) since 2002. As Deputy Country Director for Systems Strengthening in Tanzania from 2010–2012 and in Nigeria 2008–2010, he oversaw a broad portfolio of technical assistance activities to strengthen health commodity supply chains in the public sector. Prior to his career in public health, Chris developed and produced creative communication media and live marketing and product demonstration events for clients in the high tech sector. [chris\\_wright@jsi.com](mailto:chris_wright@jsi.com)

### Research Working Group Lead



Pamela Steele is director and principal consultant at Pamela Steele Associated (PSA) Ltd, a consultancy specializing in supply chain management in the international development and humanitarian sectors. Pam is a doctoral (DBA) student at Cranfield University, UK, researching the health supply chain in developing countries. Pam's career has spanned over 25 years in logistics and supply chain management in international development. Previous employers include UNICEF, UNFPA, Oxfam Great Britain, the International Committee of the Red Cross (ICRC) and World Vision International. [pam@pamsteele.co.uk](mailto:pam@pamsteele.co.uk)

### Technical Working Group Lead



Erin Hasselberg is the Principal Advisor, Human Resource Capacity Development, Supply Chain Management System project (SCMS), Erin has worked in public health supply chain management for 10 years and currently manages the capacity development portfolio for SCMS' global activities across 22 field offices in Central America, Africa, and Asia. [erin\\_hasselberg@jsi.com](mailto:erin_hasselberg@jsi.com)

## SUGGESTED RESOURCES FROM THE EXECUTIVE MANAGER

### PSM TOOLBOX

In 2007, the WHO AIDS Medicines and Diagnostics Service (AMDS) created a platform to improve access through the internet to [procurement and supply management \(PSM\) tools](#). WHO/AMDS in collaboration with the AMDS partner network developed it further. It has evolved into a database that lists available PSM tools and is presented in the form of a search engine to find and select PSM tools that are needed for a particular PSM technical area of interest to the professional.

The tools are developed, published and submitted by SCM partners who regularly update them by submitting newer versions or new tools. Any professional or organizations can submit a tool by using the submit option found in the PSM Toolbox database. WHO will accept or reject the submission based on objective criteria that the PSM Toolbox working group has developed. PtD will be uploading all its HR for SCM here to ensure global access to these resources.

#### Recently published

- The [PtD Competency Compendium for Health Supply Chain Management](#) was published recently and is currently being applied in Namibia. This is a key resource from which to develop country based competency frameworks for specific cadres.

#### Participate in our online discussion

From the 14<sup>th</sup> of April PtD will be conducting a three week online discussion on HR for SCM using the IAPHL forum. We would love to have your contribution. See <http://iaphl.org/> for more info...

#### BRING YOUR CONTRIBUTION

- Join a PtD working group
- Become a PtD Twitter follower (@PplthatDeliver)
- Update LAPTOP with SCM courses offered by your own institution
- Tell us your HR for SCM stories or projects
- Advocate for HR for SCM within your organization

For more information, contact:

The Secretariat: [info@peoplethatdeliver.org](mailto:info@peoplethatdeliver.org)

The Executive Manager: [executivemanagerptd@unicef.org](mailto:executivemanagerptd@unicef.org)

#### UPCOMING EVENTS

April 07-10, 2014, **LogiPharma Conference**  
Basil, Switzerland

June 04-05, 2014: **Conference on Health and Humanitarian Logistics** Mexico City, Mexico

June 05, 2014: **Rx-360 5 Year Anniversary Celebration & Conference**, Washington DC, USA.

June 13, 2014: **CILT Annual Conference**, Warwickshire, UK.

July 01-03 2014: **Health Services Research: Evidence-based practice**, London UK

Oct 20-24, 2014: **RHSC Annual Meeting, Mexico City**, Mexico.

Oct 29-30, 2014:  
**2<sup>nd</sup> PtD International Conference on HR for SCM**, Copenhagen, Denmark.