Welcome to Day 2!

What we have done?
How do we move forward?
Supply Chains are People Chains

SUPPLIES FLOW

Leadership

Central Medical Stores

Central Stores Manager

Intermediate Warehouse

Warehouse Manager

Health Clinic

Clinic Pharmacist or Nurse

Community Health Worker

Community Based Distributor (CBD)

CLIENTS

LOGISTICS INFORMATION FLOW

Logistics Management & Pipeline Report

Warehouse Report & Order

Health Clinic Report & Order

Report of Community Based Distributor

Adapted from: USAID | DELIVER PROJECT
Challenges

24 organizations / countries top challenges

- Lack of recognition, attractivity (esp. Rural) - 22
- Inadequate training / Cap. Building - 7
- Inadequate HR policies - 6
- Lack of clarity on core competencies - 3
- Shortage of competent SCM - 2
- PB with technical fields (transport, equipts) - 10
- Organizational set up - 6
Unqualified and disempowered SCM → SC poorly managed & monitored, and insufficiently resourced → Poor availability of health commodities at facilities, wasted resources → Underperforming health programs and unachieved health goals
How are the institutions represented here affected?

Higher mortality, morbidity
Reduced performance
Lack of coverage
Wastage of commodities
Attrition of personnel
Setting up of parallel SC
Data unreliable, partial
Lack of accountability
How are the institutions represented here affected?

Stock out
Unserviceable equipments
Wastage of HR investment
Reduced national autonomy
Key points

- Right time; responsibilities on PtD
- Advocacy
- Increase further the evidence base
- 2 pronged strategy: SC personnel and other health professionals
- Systems approach:
  - suitable for HR, i.e. career tracks & opportunities
  - Training is not enough. Reconnaissance, incentives, … = HR policies
Key points

- Centralized coordinating agency for SCM, SC master plan.
  - single integrated Supply Chain Management Unit (SCMU), CNAM, etc.
- Liberate doctors & nurses for healthcare
- “Monitored” outsourcing
- Networking
- Core competencies / training: need for global strategy, including entry level
- No “one size fits all” but synergies
Moving Forward
Many Needs… Country level

- Raised awareness and political will
- Assessment of existing situation and health impact
- Knowledge on best or promising practices
- Supportive policies
- Policy implementation
- Capacity at health and training institutions
- Support on above
Many Needs... Global & Regional

- Raised awareness
- Stronger evidence base on current situation and impact on health outcomes
- Stronger evidence base for best practices

- Guidelines, tools and other supportive materials
- Harmonization, alignment and/or coordination among partners

✔ To Support Countries
How do we address the needs?

- We are here to answer that question together
  - Describe the challenge
  - Agree to work together
  - Determine what actions are needed
  - Determine how we act together

- People that Deliver is just a label – all of us working together to address these needs
  - Now we define what People that Deliver will be
What we will do today?

Series of Breakouts and Plenaries to help us agree on where we are going…

▪ Technical Needs the Initiative should support in order to strengthen:
  – Demand and Retention (Track 1)
  – Availability (Track 2)
▪ How do we move forward (Track 3)

Reach some consensus-based decisions

Commitment to Action (Conference Statement)

Consider how each of us can contribute