

# Strategic Training Executive Programme (STEP 2.0)



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## *Professional development for health supply chain managers*

While innovation and technological advances continue to modernise supply chain infrastructure, the system itself relies on strong, motivated and empowered health supply chain managers

## Seeking **DELEGATES**

### WHAT IS STEP 2.0?

STEP 2.0 is a transformation challenge initiative that uses coaches and peers to provide **a continuous learning experience** using a blend of virtual assignments and facilitator-led classroom sessions. The programme provides guidance in **people management, problem-solving, communication, project management and professional development**.

What makes STEP 2.0 unique is the **partnership with private sector companies**: our coaches are private sector healthcare personnel that provide training in the non-technical (soft) leadership, skills and competencies needed to allow supply chain managers to better fulfil their roles.

### WHO ARE OUR DELEGATES?

STEP 2.0 delegates are **health supply chain managers** that have oversight and a direct impact on the supply chain, and wish to strengthen their leadership skills.

### THE FOCUS OF STEP 2.0

The programme will help delegates to:

- Address chronic supply chain challenges
- Mobilise supply chain staff
- Lead during times of uncertainty or ambiguity
- Find new ways to connect, lead and learn from other public and private practitioners

## THE SUPPLY CHAIN CHALLENGE

**Strong leadership skills** are critical to improving a country's health supply chain. When managers and workers lack the appropriate skills and training, supply chain performance suffers.

Public health human resource training in low- and middle-income countries has tended to emphasise technical and operational-level competencies (hard skills) over strategic competencies (soft skills).

**This is where STEP 2.0 is different.**

## STEP 2.0 AT A GLANCE

<b>Weeks 1-5</b>	2-3 hours per week Virtual program preparation assignments (one per week)
<b>Week 6</b>	5 days, 8-9 hours per day STEP in-person workshop
<b>Weeks 7-24</b>	2-3 hours per week Your transformation challenge implementation

## YOUR TRANSFORMATION CHALLENGE

Each STEP 2.0 delegate will embark on their very own transformation challenge. Every aspect of STEP 2.0 prepares delegates to **STEP into action**.

The journey for your transformation challenge has 6 steps:

- 1 Identify your challenge
- 2 Gather information about the current reality
- 3 Identify stakeholders and invested groups
- 4 Preliminary plan for action
- 5 Workshop peer review exercises
- 6 Begin action plan for transformative change



## PARTICIPANT SPOTLIGHT LUCY W KANJA

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*Within a short time frame I have been able to accomplish so much with the help of my coach. My goal is to build a centre of excellence for effective vaccine management in Kenya.*

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**People that Deliver** is a global coalition that strives to create a competent, supported and adequately staffed supply chain workforce that is deployed across the public and private sectors within the health system.

**For more information email [info@peoplethatdeliver.org](mailto:info@peoplethatdeliver.org)**