

Strategic Training Executive Programme (STEP 2.0)



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Professional development for health supply chain managers

While innovation and technological advances continue to modernise supply chain infrastructure, the system itself relies on strong, motivated and empowered health supply chain managers

Seeking PARTICIPANTS

WHAT IS STEP 2.0?

STEP 2.0 is a transformation challenge initiative that uses coaches and peers to provide **a continuous learning experience** using a blend of virtual assignments and facilitator-led classroom sessions. The programme provides guidance in **people management, problem-solving, communication, project management and professional development.**

What makes STEP 2.0 unique is the **partnership with private sector companies:** our coaches are private sector healthcare personnel that provide training in the non-technical (soft) leadership, skills and competencies needed to allow supply chain managers to better fulfil their roles.

WHO ARE OUR PARTICIPANTS?

STEP 2.0 participants are **health supply chain managers** that have oversight and a direct impact on the supply chain, and wish to strengthen their leadership skills.

THE FOCUS OF STEP 2.0

The programme will help participants to:

- Address chronic supply chain challenges
- Mobilise supply chain staff
- Lead during times of uncertainty or ambiguity
- Find new ways to connect, lead and learn from other public and private practitioners

THE SUPPLY CHAIN CHALLENGE

Strong leadership skills are critical to improving a country's health supply chain. When managers and workers lack the appropriate skills and training, supply chain performance suffers.

Public health human resource training in low- and middle-income countries has tended to emphasise technical and operational-level competencies (hard skills) over strategic competencies (soft skills).

This is where STEP 2.0 is different.

STEP 2.0 AT A GLANCE

Weeks 1-5 2-3 hours per week
Virtual program preparation assignments (one per week)

Week 6 5 days, 8-9 hours per day
STEP in-person workshop

Weeks 7-24 2-3 hours per week
Your transformation challenge implementation

YOUR TRANSFORMATION CHALLENGE

Each STEP 2.0 participant will embark on their very own transformation challenge. Every aspect of STEP 2.0 prepares participants to **STEP into action**.

The journey for your transformation challenge has 6 steps:

- 1 Identify your challenge
- 2 Gather information about the current reality
- 3 Identify stakeholders and invested groups
- 4 Preliminary plan for action
- 5 Workshop peer review exercises
- 6 Begin action plan for transformative change



PARTICIPANT SPOTLIGHT LUCY W KANJA

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Within a short time frame I have been able to accomplish so much with the help of my coach. My goal is to build a centre of excellence for effective vaccine management in Kenya.

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People that Deliver is a global coalition that strives to create a competent, supported and adequately staffed supply chain workforce that is deployed across the public and private sectors within the health system.

For more information email info@peoplethatdeliver.org