'Workforce excellence is essential for sustainable health supply chains'





OUR LEADERSHIP LEGACY

Kevin Etter

Global Strategy Manager,

UPS Healthcare Logistics

Secondee,

Gavi, the Vaccine Alliance

Financial sponsors:







Determination





"Determined (people) working together can do anything."

"One measure of your success will be the degree to which you build up others who work with you..."

Shared Success



Shared Values

(Why we do what we do - Our Enduring Beliefs)

Shared Mission

(What we seek to achieve – <u>Our Guiding Principles</u>)

Shared Vision

(Where we want to go – <u>Our Horizon</u>)

Shared Ownership

(How we make it happen – <u>Our Culture</u>)

Our Enduring Beliefs



Shared Values

Innovation

Sustainability

Service

Quality

Safety

Teamwork

Integrity

Our Guiding Principles



Shared Mission

Inspire people...

to do their best, offering opportunities for personal development and success

Lead ...

as a responsible, caring, and sustainable company making a difference in the communities we serve

Our Horizon



Our horizon is as distant as our mind's eye wishes it to be.

James E. Casey **UPS** Founder 1888-1983

Shared Vision



Create Value



Transform

Accelerate
Build
Expand

Invest

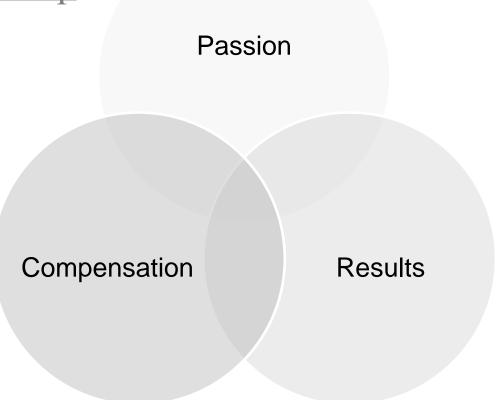
Configure Demonstrate

Deliver Apply Enhance

Our Culture



Shared Ownership



How we make it happen...

Our Destiny



'Who will those (future) leaders be?

They will be people who now, today, are forging ahead - not spectacularly or with fanfare but modestly and quietly. They are the plain, simple people who are doing their best on their present jobs with us, whatever those jobs may happen to be. Such people will not fail us when called for bigger things.

It is for them, our successors, to remember that all the glamour, romance, and success of our business, at any stage of its existence, must be the product of years resulting from the work of many devoted people, and there can be no glamour, no romance, no truly great success, unless shed in by all."

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Thank you