

PEOPLE
that
DELIVER
General, June 28-29, 2011

Welcome to Day 2!

What we have done?

How do we move forward?

Supply Chains are People Chains



SUPPLIES FLOW



Central Medical Stores



Intermediate Warehouse



Health Clinic



Community Based Distributor (CBD)

Leadership



Central Stores Manager



Warehouse Manager



Clinic Pharmacist or Nurse

Community Health Worker

CLIENTS

LOGISTICS INFORMATION FLOW

Logistics Management & Pipeline Report

Warehouse Report & Order

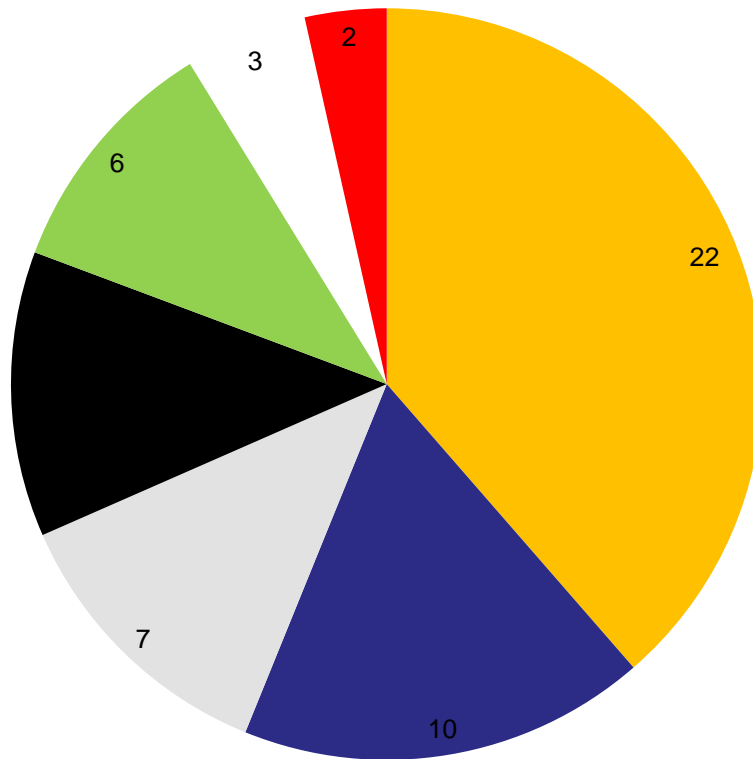
Health Clinic Report & Order

Report of Community Based Distributor

Adapted from: USAID | DELIVER PROJECT

Challenges

24 organizations / countries top challenges



■ lack of recognition, attractiveness (esp. Rural)

■ inadequate training / Cap. Building

■ inadequate HR policies

■ lack of clarity on core competencies

■ shortage of competent SCM

■ pb with technical fields (transport, equipts)

■ organizational set up

Chain... of consequences

Unqualified and
disempowered
SCM



SC poorly
managed &
monitored, and
insufficiently
resourced

Poor availability
of health
commodities at
facilities, wasted
resources



Underper-
forming health
programs and
unachieved
health goals

How are the institutions represented here affected?

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Higher mortality, morbidity

Reduced performance

Lack of coverage

Wastage of commodities

Attrition of personnel

Setting up of parallel SC

Data unreliable, partial

Lack of accountability

How are the institutions represented here affected?

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Stock out

Unserviceable equipments

Wastage of HR investment

Reduced national autonomy

Key points

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- Right time; responsibilities on PtD
- Advocacy
- Increase further the evidence base
- 2 pronged strategy: SC personnel and other health professionals
- Systems approach:
 - suitable for HR, i.e. career tracks & opportunities
 - Training is not enough. Reconnaissance, incentives, ... = HR policies

Key points

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- Centralized coordinating agency for SCM, SC master plan.
 - single integrated Supply Chain Management Unit (SCMU), CNAM, etc.
- Liberate doctors & nurses for healthcare
- “Monitored” outsourcing
- Networking
- Core competencies / training: need for global strategy, including entry level
- No “one size fits all” but synergies

Moving Forward

Many Needs... Country level

- Raised awareness and political will
- Assessment of existing situation and health impact
- Knowledge on best or promising practices
- Supportive policies
- Policy implementation
- Capacity at health and training institutions
- Support on above



Many Needs... Global & Regional

- Raised awareness
 - Stronger evidence base on current situation and impact on health outcomes
 - Stronger evidence base for best practices
 - Guidelines, tools and other supportive materials
 - Harmonization, alignment and/or coordination among partners
- ✓ **To Support Countries**



How do we address the needs?



- We are here to answer that question together
 - Describe the challenge
 - Agree to work together
 - Determine what actions are needed
 - Determine how we act together
- *People that Deliver* is just a label – all of us working together to address these needs
 - Now we define what *People that Deliver will be*

What we will do today?



Series of Breakouts and Plenaries to help us agree on where we are going...

- Technical Needs the Initiative should support in order to strengthen:
 - Demand and Retention (Track 1)
 - Availability (Track 2)
- How do we move forward (Track 3)

Reach some consensus-based decisions

Commitment to Action (Conference Statement)

Consider how each of us can contribute