

PEOPLE  
that  
DELIVER  
Geneva | June 28-29, 2011

# People that Deliver

**Breakout Groups: “Demand & Retention”**

**Report Out: Proposed Interventions**

29 June 2011

# Interventions

- Develop advocacy materials (Country, Regional, & Global)
  - Importance and complexity of SCM including quality assurance
  - Importance of HR for SCM
  - Targeted advocacy to policy makers
- Evidence
  - Countries measure and document impact of reforms/change including baseline
  - Global/Regional level supports this, shares evidence
  - Translate into advocacy

# Interventions

- Align supply chain staff within the national HR policy framework.
- Work with the Ministry HR or training department and with other Ministries (i.e. Finance, education)

# Interventions: Knowledge Management

- Maintain and update PTD website that contains:
  - best practices,
  - evidence,
  - data,
  - advocacy materials
  - change management materials
- Develop and disseminate tools to the proper levels.

# Interventions

- Create an overview of the supply chain system and its functions. (note-SCOR model)
- Adapt HR Competency Frameworks with roles, responsibilities, tasks, address governance and regulatory issues
  - By level/function (can include aspects of decentralization if appropriate)
  - Global: develop a template/sample
  - Country Level: Adapt, implement

# Interventions

- Implement career track for SCM in countries
- Consider aspects of motivation including:
  - improvements to work climate conditions
  - Improvements to living conditions
  - performance based incentives

PEOPLE  
that  
DELIVER  
Geneva | June 28-29, 2011

**Facilitators:**

**Rapporteurs:**

[www.peoplethatdeliver.org](http://www.peoplethatdeliver.org)