

PEOPLE  
that  
DELIVER  
Geneva | June 28-29, 2011

# Conference Goals and Desired Outcomes



# What is People that Deliver?

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*People that Deliver* is a group of organizations joining together for a common cause

# Supply Chains are People Chains



## SUPPLIES FLOW



Central Medical Stores



Intermediate Warehouse



Health Clinic



Community Based Distributor (CBD)

Leadership



Central Stores Manager



Warehouse Manager



Clinic Pharmacist or Nurse

Community Health Worker

CLIENTS

## LOGISTICS INFORMATION FLOW

Logistics Management & Pipeline Report

Warehouse Report & Order

Health Clinic Report & Order

Report of Community Based Distributor

Adapted from:  
USAID | DELIVER PROJECT

# Challenge

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Unqualified and disempowered staff managing public health supply chains



Supply chains poorly managed and insufficiently resourced

Poor availability of health commodities at facilities, wasted resources



Underperforming health programs and unachieved health goals

***"When you use a nurse or a physician as a logistician, you lose the nurse or physician and you don't get a good logistician!" Prof. Saracino, former Minister of Health, Côte d'Ivoire***

# What is People that Deliver?

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*People that Deliver* is all of us

# Initiative Members/Contributors

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Over 200 individuals from over 70 institutions concerned about this issue

- Focus Country Governments
- Additional Interested Countries
- Donors, Multilateral Organizations & Health Partnerships
- Technical Agencies
- Universities
- Private Sector

Focused on health systems, health services, supply chain, human resources, pharmaceuticals, various disease programs

Work in all regions of the globe



# What is People that Deliver?



- We are here to answer that question together
  - Describe the challenge
  - Agree to work together
  - Determine what actions are needed
  - Determine how we act together
- This is our first time together to jointly define who we are and what we need to do.

## Initiative Goal Statement

Improve health outcomes by developing sustainable health workforce excellence for supply chain management and for overcoming existing and emerging health supply challenge.



# 1<sup>st</sup> Global Conference

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## CONFERENCE GOAL

Country governments and global health stakeholders commit to work together in a joint initiative to develop sustainable workforce excellence for health supply chain management, and outline the roadmap to accomplish this with actionable next steps.

# Conference Desired Outcomes

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- ✓ Raised awareness on the vital contribution of supply chain management to health outcomes and on the need for strong technical and managerial capacity within the health workforce to successfully manage health supply chains.
- ✓ Agreement from countries and development partners to participate in a joint initiative to develop sustainable workforce excellence for supply chain management, by strengthening the demand for and availability of highly competent health supply chain personnel.
- ✓ Agreed-upon plan of action for how the global initiative, governments, and global, regional and national partners will work together to support countries, according to their needs and priorities, as they strive to attain workforce excellence in health supply chain management.

# Some Definitions

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Time is limited.

Let us provide some loose definitions of terms so that we can move forward efficiently

- Supply chain
- Supply chain workforce/personnel/manger
- Workforce excellence & professionalization
- Supplies/drugs/medicines/commodities