

MEETING TOMORROW'S HEALTH CHALLENGES THROUGH WORKFORCE EXCELLENCE IN SUPPLY CHAIN MANAGEMENT

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Geneva | June 28-29, 2011

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Landscape Analysis & Research

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A PRESENTATION BY

**People that Deliver
Research Sub-Committee**

Landscape Analysis & Research

- Research Questions
 - Current state? Capacity? Linkages? Best practices?
- Landscape Analysis
 - Literature Review
 - Health Supply Chains Overview
- Research
 - Country Assessments
 - Global Survey
 - Online Discussion Forum

**Human Resource Capacity in
Public Health Supply Chain Management
ASSESSMENT TOOL**

PART II: Organization and Staffing of the Supply Chain

1. * Which department/unit is primarily responsible for managing/supervising activities within and budgets for this supply chain?

2. * To what extent are these responsibilities shared with other departments/organizations?
 Not at all To a low extent To a medium extent To a great extent

Comments:

3. * Is this department/unit fully responsible for the following activities? If not, note the departments, units or organizations responsible for each logistics task in the 'Comments' column:

Task	Yes	No	Comments
A) Managing and using the logistics management information system			
B) Production/selection			
C) Quantification			
D) Supply Planning			
E) Procurement			
F) Warehousing			
G) Transportation/Distribution			
H) Storage/ Inventory Management			

STDs

Same but Different

Training AND BEYOND

Document, Disseminate

Significant Interest

Same Supply Chain, Different Experiences

- Knowledge/perceptions about what exists to support HR for SCM differs by level.
 - Human resource policies, strategic plans, job descriptions, levels of authority
- Merely disseminating guidelines – where they exist – is insufficient.
- Need to consider the supportive environment.

Training AND BEYOND

- There is a demand for training, skills development.
 - Training opportunities exist; over 200 identified.
- SCM skills development needs go beyond health professionals.
- Approaches vary, with varying results.
- **But, *training* alone is insufficient (& inefficient)...**
 - Requires a systems approach, including attention to retention, motivation, supervision

Document, Disseminate

- More than \$10,000,000,000 at stake.
- Many gaps exist in research around human resource capacity for health SCM.
- Rich knowledge and experience exist; how can we best collect and use it?
 - *Human Resource Capacity in Public Health Supply Chain Management Assessment Guide*

Significant Interest

(for involvement)

- 648 members from 79 countries, *International Association of Public Health Logisticians (IAPHL)*
- 83 respondents from 40 countries, *Global Survey*
- 64 contributions from 21 countries, *Online Discussion Forum*
- 8 countries currently participating, *Country Assessments*
- All of YOU

Same but Different

Where HR resources do exist for SCM, need to consider supportive environment for sustained results.

Training AND BEYOND

Training is necessary, but insufficient; should be part of a wider systems approach.

Document, Disseminate

Need to continue to document and disseminate best practices, impact, innovation – for advocacy and action.

Significant Interest

Opportunity to build upon momentum that exists locally and globally.

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See more research information at www.peoplethatdeliver.org