

PEOPLE that DELIVER

MEETING TOMORROW'S HEALTH CHALLENGES THROUGH WORKFORCE EXCELLENCE IN SUPPLY CHAIN MANAGEMENT

Questions are grouped by emerging themes. Under each theme, questions are listed in terms of relevance. The research-ability is indicated by ***=high, **=medium, and *=low.

1. SUPPLY CHAIN STRATEGY

- How is supply chain strategy developed and implemented in health supply chains? (***)
- How is the structure of the health supply chain impacting behaviours and performance? (***)
- What level of sophistication of supply chain strategy is needed in health supply chains? (**)

2. BENCHMARKING AND TRAINING

- How can the learning from health supply chain best practices be encapsulated into training? (***)
- Which cadre should be professionalised for supply chain issues? (health workers or others?) (**)
- How can the impact of the professionalization on supply chain performance be measured? (**)
- How can professionalization facilitate the transition to a systemic strategic supply chain approach? (**)
- What are the lessons learnt from commercial supply chains that can be replicated in health supply chains? (***)

3. RETURN ON INVESTMENT IN CAPACITY BUILDING

- What is the long term impact of investments in capacity building at tactical and strategic level? (**)
 - What is the return on investment at different levels of the supply chain? (**)
 - Has the investment at strategic level had an impact at tactical level in terms of reducing the skills gap? (*)
 - How can you measure leadership at strategic level in health supply chains? (**)